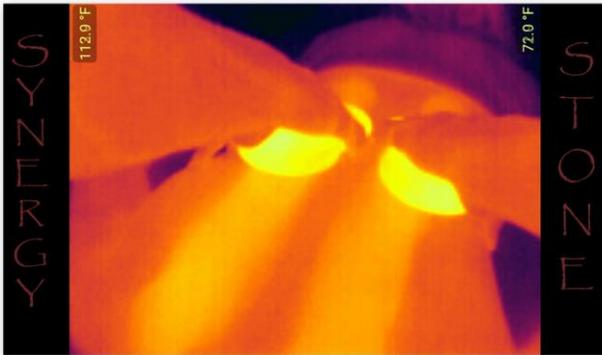


SYNERGY STONE™ HEAT~WAVE

Professional MASSAGE TOOLS



*Save Your Hands,
Extend Your Career,
Love Your Job Even More.*

Congratulations!

We're thrilled that you've joined the **SYNERGY STONE** Community! We know you'll love all the benefits of your SYNERGY STONE Massage Tools with Soothing Heat, Custom Pressure and Advanced **HEAT~WAVE** Techniques.

SYNERGY STONES are made of all natural Solid Stoneware and once heated, radiate warmth just like natural stone. Enjoy using your Soothing Warm SYNERGY STONES to perform the Full Body **SYNERGY STONE** Massage as well as enhancing your own and any other massage style.

Take time to read this manual thoroughly before using your new SYNERGY STONE Tools. Follow closely the PRECAUTIONS and REMINDERS for best results. 😊



Please Read This Disclaimer:

Products manufactured and sold by SYNERGY STONE LLC are not intended to diagnose, cure or prevent any condition, illness or disease. The information provided in this Guide and our website is for informational purposes. Information is not intended as a substitute for advice from your personal physician or other health care professional and should not be construed as individual medical advice.

If you are currently under a doctors' care, please consult with her/him prior to use of these products. If a condition persists, please contact your physician for advice. Any results suggested in this User Guide are from individual cases and do not guarantee that you will get the same results. Please consult with your healthcare provider when not sure if Massage may be contra-indicated. Any person that utilizes a SYNERGY STONE Tool is personally responsible for learning proper techniques, assumes all risks and accepts full and complete responsibility for any and all damages or injury which may result from use or misuse.

SYNERGY STONE LLC. wholly disclaims responsibility for any and all adverse effects or consequences resulting directly or indirectly from the use or misuse of any SYNERGY STONE Tool or its HEAT-WAVE Style of Massage application

SYNERGY STONE™

~ Quick Start ~

1. Get your **SYNERGY STONE's HOT!**

A) In a Microwave oven with a rotating center plate:

Place your SYNERGY STONES **uncovered** in the middle of the rotating glass plate of your Microwave. Power on for 30 second intervals, checking the temperature after each 30 seconds until quite warm but not too hot to hold comfortably. Remove from microwave and cover to retain heat until ready to use. **If they're too HOT to hold let them cool a little before use! Always ask receiver if temperature is ok upon contact also.**

B) Between (1) or (2) 14x27" TheraTherm heating pads:

Place your SYNERGY STONES between the TheraTherm heating pad or pads. Turn on to around 120-140 deg. Use when they have become hot, but not too hot to hold comfortably. You can find this TheraTherm brand of heating pad at our store, SynergyStone.com.

C) In Any Other Safe Heating System: (i.e. Hot Water/Towel Cabby)

Place your SYNERGY STONE's in any heater that's able to safely heat to a hot but comfortable temperature. Heat until ready to use and take care to check the temperature of the Stone before massaging. **If they're too HOT to hold let them cool a little before use! Always ask receiver if temperature is ok upon contact also.**

2. Watch and learn with Free Demo Videos!

Go to www.SynergyStone.com to browse our free demo videos! Watch and pause along the way to practice and learn. Then enjoy discovering new ways on your own to use your relaxing and therapeutic SYNERGY STONE Massage tools! We add new Demo videos often so be sure to **LIKE OUR YOUTUBE PAGE TO RECEIVE ANNOUNCEMENTS!**

3. Enjoy giving and receiving **SYNERGY STONE™** Massage!

Get ready to experience a whole new dimension of relaxation... Contoured SYNERGY STONES® that radiate warmth while giving Ultra-Relaxing and Therapeutic Massage! A sensation like never before, and the "SYNERGISTIC" benefit of soothing heat, gentle to deeper pressure and Advanced **HEAT~WAVE** Massage Techniques.

"SYNERGIZE" Your Studio or Spa With

SYNERGY STONE™

Professional MASSAGE TOOLS

1. Learn how to give a SYNERGY STONE Massage:

- **Watch and Learn with dozens of online Demo Videos!**

Go to www.synergystone.com to browse by Style, Region or STONE and watch to learn.

- **Practice giving and receiving SYNERGY STONE Massage**

Practice using each SYNERGY STONE by giving and receiving with a partner. Do this until you feel comfortable and confident in being able to perform each technique. Once you learn what can be done, feel free to add your own personal style to make it even better!

2. Announce the Big News to your clients, new and old!

- **Let your clients know about your newly added services.** An email highlighting the benefits of SYNERGY STONE Massage to bring in new and past clients is an important step. Updating your website with an announcement inviting clients to call and schedule the new Style of Hot Stone Massage is too! Consider mentioning the arrival of SYNERGY STONE Massage on your recorded voicemail message. When clients call to schedule their next service, whether it's another massage, a facial or even a manicure recommend that they try your new SYNERGY STONE Hot Stone Massage. They trust you and you will be able to deliver!
- **Consider giving a complementary SYNERGY STONE Add-On with any regular massage.** This can be highly effective at showing that you're interested in giving your clients the best possible service. Remember, hard selling is not appreciated by clients. Offer them a sample, one that is Ultra-Relaxing, and they will naturally want More! Waves of Soothing Warmth, Custom Pressure and Flowing Massage Motion, with your talented hands is all it takes.

Your clients will truly appreciate that you care enough to offer them the very best.

Welcome to the  Revolution!

The Many Benefits of

SYNERGY STONE™

Professional MASSAGE TOOLS

For Clients:

1. Blends Heat, Custom Pressure and Advanced Techniques into an Ultra-Relaxing Sensation!
2. Warms muscles, tendons and ligaments for healing therapy.
3. Promotes relaxation of muscle knots and trigger points.
4. Relieves muscle pain and discomfort.
5. Soothes the Millions of Pressure, Motion and Temperature receptors in our Skin.
6. Encourages improved Blood and Lymph circulation.
7. Helps detoxify the body and tone the skin.
8. Stimulates the immune system.
9. Calms the nervous system, Calms the mind and Decreases stress.

For Massage Practitioners:

1. Saves your hands and extends your career by reducing strain and fatigue.
2. **SYNERGY STONE** contoured shapes are easy to use and enhance any style of massage.
3. The "Original" Stones feel smooth to clients but are easy to grip, control and maneuver.
4. They can be used with one or two hands, allowing practitioners to more easily maneuver and control pressure as needed.
5. The optional Water-Free Heating System saves time, hassle and provides a more enjoyable experience for both you and your Clients.
6. The larger SYNERGY STONES hold more heat than smaller common stones for longer use.
7. Read our ever-growing collection of practitioner reviews to hear how others benefit even more!

For Spas or Studios:

1. Increase immediate revenue per Massage with **SYNERGY STONE** and the **HEAT~WAVE** Add-On.
2. Attract and keep more new clients with a HOT New Massage Sensation!
3. Bring back lost clients with a Soothing Warm incentive!
4. Gain effective New marketing tools for Social Networking Deals and More!
5. Make your clients experience even better with the **HEAT~WAVE** Add-On!
6. Add New Styles of Massage for your guests to enjoy!

SYNERGY STONE™ MASSAGE

Technique Overview

SYNERGY STONES are specially shaped to enhance what your hands can achieve with Advanced Massage Techniques. Watch the free YouTube videos, pausing after each section to practice giving and receiving with a partner. There are many variations of each, so have fun learning and exploring many techniques with SYNERGY STONE Massage Tools!

Soothe : *Slow and Soft like water flowing.*

Circle : *Connects the body, frees the mind.*

Knead : *Figure-8 motion relieves tension.*

Sculpt : *Deeper, focused muscle massage.*

Rake : *Activates the Inner Healing response.*

Wring : *Opposing Forces draw in new energy.*

Rock : *Dance “To and Fro” levitates the senses.*

Compress : *Grounds the mind, body and soul.*

Tapote : *Rhythmic Percussion Invigorates!*

SYNERGY STONE™ MASSAGE

This is the **EXTENDED** Protocol to performing the SYNERGY STONE Massage with the CORE, ADVANCED or ULTIMATE SYNERGY STONE Tool Sets. We suggest watching as many of the Massage Demo videos as possible, pausing after each area to practice. Before offering to clients you **MUST** practice with a partner both giving and receiving the complete treatment until you are comfortable and confident.

SYNERGY STONE Massage can of course be modified to fit any individuals style. Every massage will be different depending on what your client needs and what sequence you choose. Adapting the SYNERGY STONE to each client can be a fun and rewarding experience if you let yourself be creative while keeping the client's needs in mind. Remember not all techniques are applicable for every area of the body. Above all, your intention should always be to give Ultra-Relaxing and Therapeutic Custom tailored Massage Therapy.

Greet your client and briefly describe the SYNERGY STONE Massage they are receiving today.

1. Walk them over to the neatly arranged and Heated SYNERGY STONES. Take a BLISSFUL or SERENE Stone out of the Heater and hand them one while you briefly explain...
 - a) "Before we get started, let me show you the Synergy Stones I'll be using for your Massage."
 - b) "These are contoured Stone Tools that blend deep heat with custom pressure and advanced techniques."
 - c) "So now tell me how you're feeling today? What are your trouble areas? And what sort of pressure do you like?"
2. After getting a good idea of what your client is looking for, and answering any questions they might have about this new style of massage, instruct your client to make their way onto the table face down to start once you leave the room.
3. Once back in the room, ask to make sure your client is comfortable, and to let you know if they're ever uncomfortable.
4. Insert a pillow under ankles and ask if its position is comfortable.
5. Lastly, tell your client that you want the stones to feel quite warm, but NEVER "Too Hot". Ask them to tell you if they're ever too hot, and you will immediately remove them and let them cool down. **DON'T FORGET THIS STEP!**
 - a) "We want the stones to feel quite warm, but NEVER "Too Hot". Definitely tell me if the stones are ever TOO HOT and I'll let them cool down."

Upper Body, Face Down

OPTIONAL EXTRA! Uncover Back, Gently Apply Hot Towel over back and give slow alternating compressions over towel up and down back. (Warms your hands, and relaxes Client.)

➤ Use Hot Towel Cabinet, or soak in Hot Stone Heater Water and Wring out.

1. Apply oil with Hands and Soothing Massage. Apply over entire back, Arms and Hands.
2. Use SYNERGY STONE Tools and HEAT~WAVE techniques, depending on client Needs, to massage entire back, neck, arms and hands.

REMEMBER to Rotate SYNERGY STONES often so client experiences plenty of warmth.

SERENE Blend: Soothe, Circle, Knead, Sculpt, Rake

BLISSFUL Blend: Soothe, Circle, Knead, Sculpt, Rake

HEAT~WAVE Blend: Soothe, Rake, Sculpt

SUBLIME Blend: Knead, Rake, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

DIVINE For Deep Work Blend: Knead, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

3. Afterwards, cover Back. Apply gentle compression down back and leg you are heading too next.

Lower Body, Face Down

1. Uncover leg and glute. (Optional: Uncover that side of back to get full body **SERENE** Strokes.)
2. Apply oil with hands and Soothing Massage from foot all the way up to neck at least 2-3 times.
3. Use SYNERGY STONES and HEAT~WAVE techniques, depending on client needs, to massage entire leg from foot to glutes and back to foot.

SERENE Blend: **Soothe** (Optional: Use **Soothe** All the way up to shoulders and back down 2x)

- After, Cover Back, leaving Glutes uncovered.
- Continue with: **Circle, Knead, Sculpt, Rake**

BLISSFUL Blend: **Soothe, Knead, Sculpt, Rake, Wring, Rock, Tapote**(Optional)

HEAT~WAVE Blend: **Soothe, Rake, Sculpt**

SUBLIME Blend: **Knead, Rake, Sculpt** (Time permitting) (ADVANCED & ULTIMATE Sets)

- After, Cover Leg except for foot.

DIVINE For the Feet, Blend: **Knead, Sculpt** (Time permitting) (ADVANCED & ULTIMATE Sets)

4. Cover foot, offer **Compressions**, or **Rock** up leg, over whole back, and down other leg over sheet or blanket.
5. Swap cooled Stones for Hot Stones. Repeat HEAT~WAVE MASSAGE on other leg.

➤ **Back Again, Face Down (for 5 Min.)** (Optional, depending on time available)

1. Ask client if they would like a few extra minutes of massage on their back. (Most DO!)
 - **Uncover Back again. Apply oil with Hands.**
 - **Depending on their needs, choose from any of the five Tools and massage for at least 5 minutes.**
2. Cover back and instruct client that you are going to hold sheets down against the table and for them to slide down toward their feet first, and then turn over.

Upper Body, Face Up

❖ Use SYNERGY STONE Tools and techniques, depending on client needs, to massage:

A. **Chest and Neck**

- 1) Apply oil to chest and neck with hands and Soothing Massage. **SERENE** works well over chest and **SUBLIME** over neck. Practice and discover what works best for you. Follow up with using your hands after warming each area with the Stones.

SERENE Blend: **Soothe, Circle, Sculpt**

SUBLIME Blend: **Soothe, Circle, Sculpt** (Time permitting) (ADVANCED & ULTIMATE Sets)

DIVINE For Deep Work Blend: **Knead, Sculpt** (Time permitting) (ADVANCED & ULTIMATE Sets)

OPTIONAL EXTRA! After Neck Massage, roll up a new hot towel and wrap in a pillow case. Ask client to lift their head for a moment so you can CAREFULLY place under their neck. Ask if comfortable. Wrapping Hot Towel keeps from being TOO Hot, and from cooling too quickly.

B. **Face Massage**(Optional)

- 1) Apply oil to face with hands and Soothing Massage.
- 2) Use DIVINE Stones to massage face very carefully. Take extreme care to NOT DROP! Guide the DIVINE's without pressing forcefully. Let the weight of the Stone do the work. PRACTICE on yourself **extensively** to understand what others will experience.

DIVINE Blend: **Soothe, Circle** (ADVANCED & ULTIMATE Sets)

- Afterwards, use hands to again give Soothing Massage lightly and include slow scalp Massage.

C. **Arms, Shoulders and Hands** (Use 1 Stone and 1 hand at a time)

- 1) Apply oil to arm and hand with your hands and Soothing Massage.
- 2) Massage from shoulder to hand, back to shoulder slowly.
SERENE or **BLISSFUL** or **SUBLIME** Blend: **Soothe, Sculpt**
- 3) Repeat other side or rest their hand over their chest and move down to massage front of leg of same side of body.

D. **Abdomen** (Optional. Ask if wanted.) (Time Permitting)

- 1) Ask client if they would like belly massage.
- 2) Apply oil with hands and Soothing Massage.
- 3) Use HEAT~WAVE Serene or Blissful Stone, to give Soothing Warm Massage.
SERENE or **BLISSFUL** Blend: **Soothe, Circle**

Lower Body, Face Up

- Apply oil with hands and Soothing Massage.
- Massage whole leg from hip to sole of foot.
SERENE Blend: **Soothe, Circle, Knead, Sculpt, Rake**
BLISSFUL Blend: **Soothe, Circle, Knead, Sculpt, Rake**
HEAT~WAVE Blend: **Soothe, Rake, Sculpt**
SUBLIME Blend: **Knead, Rake, Sculpt** (Time Permitting) (ADVANCED & ULTIMATE Sets)
DIVINE Blend: **Knead, Sculpt** (Time Permitting) (ADVANCED & ULTIMATE Sets)
- Cover leg. Repeat other side, starting at arm if have not massaged other arm yet.

To end HEAT~WAVE Massage:

OPTIONAL EXTRA! Remove Hot Towel from under Neck.

- If still warm enough, unroll and lay over upper chest
- Give gentle compressions over towel. Leave on chest.

- 1) Gentle neck stretch and scalp Massage for at least 20 seconds.
- 2) Remove hot towel from over chest if applied from OPTIONAL EXTRA.
- 3) Thank your client and let them know you will step out while they dress.
- 4) If possible, ask your client if they would fill out a comment card in the room before leaving.
- 5) Always suggest they schedule their next appointment before leaving as well.

This concludes the SYNERGY STONE Massage Protocol. Please refer to our website for further information, and Video Updates.

[This Protocol can of course be modified to fit your individual Massage style.](#) Once you have practiced and feel confident and prepared to perform a Professional SYNERGY STONE Massage, give at least two FULL Practice Massage exchanges to be sure you have mastered the techniques. Every massage will be different depending on what your client wants and needs and depending on their body type. Adapting the SYNERGY STONE to each client can be a fun and rewarding experience if you let yourself be creative while keeping the client's needs in mind.

SYNERGY STONE™ MASSAGE

This is the **CONDENSED** protocol to performing the SYNERGY STONE Massage with the CORE, ADVANCED or ULTIMATE SYNERGY STONE Tool Sets. We suggest watching as many of the Massage Demo videos as possible, pausing after each area to practice. Before offering to clients you **MUST** practice with a partner both giving and receiving the complete treatment until you are comfortable and confident.

SYNERGY STONE Massage can of course be modified to fit any individuals style. Every massage will be different depending on what your client needs and what sequence you choose. Adapting the SYNERGY STONE to each client can be a fun and rewarding experience if you let yourself be creative while keeping the client's needs in mind. Remember not all techniques are applicable for every area of the body. Above all, your intention should always be to give Ultra-Relaxing and Therapeutic Custom tailored Massage Therapy.

Upper Body, Face Down

Use SYNERGY STONES and techniques to massage Neck, Back, Arms and Hands.

SERENE Blend: Soothe, Circle, Knead, Sculpt, Rake

BLISSFUL Blend: Soothe, Circle, Knead, Sculpt, Rake

HEAT~WAVE Blend: Soothe, Rake, Sculpt

SUBLIME Blend: Knead, Rake, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

DIVINE Blend: Knead, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

Lower Body, Face Down

Use SYNERGY STONES and techniques to massage Glutes, Legs and Feet.

SERENE Blend: Soothe, Circle, Knead, Sculpt, Rake

BLISSFUL Blend: Soothe, Circle, Knead, Sculpt, Rake, Tapote

HEAT~WAVE Blend: Soothe, Rake, Sculpt

SUBLIME Blend: Knead, Rake, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

DIVINE (For the Feet) Blend: Knead, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

Upper Body, Face Up

Use SYNERGY STONES and techniques, depending on client Needs, to massage:

- A. **Chest / Neck:** **SERENE, SUBLIME, DIVINE** Blend: Soothe, Circle, Sculpt
- B. **Face Massage:** **DIVINE** Blend: Soothe, Circle (ADVANCED & ULTIMATE Sets)
- C. **Arms and Hands:** **SERENE, BLISSFUL** or **SUBLIME** Blend: Soothe, Sculpt
- D. **Abdomen** (Optional, ask if wanted): **SERENE, BLISSFUL** Blend: Soothe, Circle

Lower Body, Face Up

Use SYNERGY STONES and techniques to massage Legs and Feet.

SERENE Blend: Soothe, Circle, Knead, Sculpt, Rake

BLISSFUL Blend: Soothe, Circle, Knead, Sculpt, Rake

HEAT~WAVE Blend: Soothe, Sculpt

SUBLIME Blend: Knead, Rake, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

DIVINE Blend: Knead, Sculpt (Time permitting) (ADVANCED & ULTIMATE Sets)

Reminders And Precautions

- 1) SYNERGY STONES® are very strong and should last a lifetime. However they are not indestructible. **Do not drop on hard surfaces nor hit them together.**
- 2) SYNERGY STONES® can become TOO hot in any heating system if heated too long at too high of a temperature. Utilize quite WARM, rather than TOO HOT. ALWAYS use caution after heating. **ALWAYS ask receiver of massage if temperature is OK upon contact and after each reheating.**
- 3) SYNERGY STONES® do require practice to get the most benefit. **Allow yourself time to get familiar with how they handle in your hands.** Have fun exploring all the ways they can make giving and receiving massage easier and more enjoyable.
- 4) “Ultra-Smooth” SYNERGY STONES® have a glossy surface that allows you to massage over clothes or dry skin without oil or with oil against the skin. **When oil is used, remember that the RED Grip-spots on each stone help you to hold the Stones more securely.**
- 5) “Original” SYNERGY STONES® have a Grippable yet smooth surface that allows you to stay in control when using oil or lotion, yet feels Smooth against the skin. **Use enough massage oil or lotion to allow a smooth gliding action, but not so much that they become difficult to securely hold.**
- 6) SYNERGY STONES® are ROCK hard and can hurt the receiver if used without care. **Hold securely at all times, especially when massaging the face and neck.**
- 7) Avoid deep massage pressure over sensitive or bony areas such as the neck or spine. **Always ask receiver of massage if the pressure you are giving is comfortable for them.**
- 8) Examine each SYNERGY STONE® before use and if you see or feel any damage whatsoever than DO NOT USE. **If a SYNERGY STONE® becomes damaged it should immediately be taken out of service and labeled as “DAMAGED”.** Call our support team and we’ll help determine if that particular stone can be used again or should be replaced.
- 9) NEVER Microwave a SYNERGY STONE covered with any sort of cloth as this could become a fire hazard! When Microwaving place uncovered on center of glass plate. **If you see or hear any sparks or flashing light stop the microwave immediately and contact our customer support.**
- 10) Only use SYNERGY STONE® tools for their intended purpose. These solid massage tools are designed solely for the application of massage therapy. **Do not use these tools unless you have read this user guide and watched the demo videos to understand completely the intended use.**
- 11) **Do not use SYNERGY STONE® tools without a physician's consultation if** a) you recently experienced injury or b) suffer from a serious medical ailment or c) are currently under a physicians or therapists care.
- 12) Each SYNERGY STONE is closely examined for consistency and quality during its extensive creation process. We take pride in hand-making the most functional and versatile Stone Massage tools available. **SYNERGY STONES are not intended to be blemish free however, and as with natural stones they may have slight variances including lines, indentions and irregularities.** These variances are not felt during massage and only add to their hand-crafted appeal.

SYNERGY STONE™ MASSAGE

Precautions & Contraindications

Precautions to take when Performing SYNERGY STONE Massage:

1. Never overheat the SYNERGY STONES. (As a precaution, so as not to burn your client!)
2. Always make sure the SYNERGY STONES are warmed to a comfortable temperature.
3. Always ask yourself if the temperature is ok before applying to client's skin. ALWAYS.
4. Always ask your client if the temperature is ok upon applying to their skin. ALWAYS.
5. Never drop a SYNERGY STONE on the client. ALWAYS hold securely and never over their face or head when carrying to or from the heating system.

Contraindications of SYNERGY STONE Massage:

If you have any doubt that SYNERGY STONE Massage is safe for your client, do NOT perform!

- Pregnancy (Over 4 Months). (Birthing Massage is OK to help with delivery.)
- Blood clots / prone to blood clots, Varicose veins
- Cancer, chemotherapy or radiations treatments (Unless approved by physician)
- Heart problems, High Blood Pressure
- Depressed immune system, Nerve Trauma, Neuropathy
- Open wounds or sores, Inflamed Skin Conditions
- Peripheral vascular disorder
- Taking medications that have side effects to heat
- HIV/AIDS
- Epstein Barr
- Lupus
- Mononucleosis
- Diabetes
- Bruise easily
- Recent Surgery
- Heat Sensitivity
- Fever

Sample Descriptions For Print or Website Menu of Services

The following descriptions are samples only. Use or change as you would like.

The New

SYNERGY STONE™ MASSAGE

- Hand-Crafted Heated Stones work to Soothe, Sculpt and Knead achy muscles into a deeper state of Relaxation than ever before. Experience Hot Stone Relaxation with Therapeutic Custom Pressure “SYNERGIZED” into a Multi-Sensation Massage for Body and Mind.
- Our New Ultra-Relaxing Hot Stone Massage performed with Hand-Crafted SYNERGY STONES, blends Soothing Warmth, Custom Pressure and *Slow Flowing Massage* into a Blissful Sensation.
- Hand-Crafted SYNERGY STONES blend Soothing Warmth, Custom Pressure and Flowing Motion into an Ultra-Relaxing and Therapeutic Massage Sensation...
- Waves of Heated SYNERGY STONES Sooth your Senses and Flow Blissfully over Mind and Body...
- Experience the Sensation of Soothing Warmth, Custom Pressure and Rhythmical Motion during this Ultra-Relaxing SYNERGY STONE Massage.

The New

HEAT~WAVE™

Add-On

- Add more of what you really want from a Massage... Target Relief! Your Massage Therapist will apply the Soothing Warmth of Hand-Crafted SYNERGY STONES into any Style of Massage you choose. Feel the deep heat Massage Sensations with this valuable Add-On. (Does not lengthen the Massage Time)
- HEAT~WAVE Massage techniques with Hand-Crafted Hot SYNERGY STONES, are blended into any existing Massage style, such as Swedish or Deep Tissue to create an Ultra-Relaxing and therapeutic Sensation. (Does not lengthen the Massage Time)

SAMPLE VERBAL Descriptions For FRONT DESK and MASSAGE STAFF

The following descriptions are samples only. Use or change as you would like.

The New

SYNERGY STONE™ MASSAGE

The SYNERGY STONE Massage is our New Ultra-Relaxing Hot Stone Massage performed with Hot Contoured Hot STONES. It blends, or “Synergizes”, Soothing Heat, Gentle Relaxing and Deeper Therapeutic Massage into a Multi-Sensational experience.

- This Massage is custom fit for you. Before starting, you’ll be asked where your trouble areas are if any, and what sort of pressure enjoy.
- SYNERGY STONES add another Dimension to your Massage. It’s a Massage unlike you’ve ever had.
- What’s a good time for you to try it out? Would you like to enjoy one before your facial?
- The rate for the SYNERGY STONE Massage is \$____/60min, \$____/90min. and \$____ for 2hr.

The New

HEAT~WAVE™ Add-On

Not ready for the Full SYNERGY STONE Massage? You will love the HEAT~WAVE “Add-On” that Enhances any regular massage by adding the Soothing Warmth and Ultra-Relaxing benefits of the HEAT~WAVE Contoured Hot Stone. It’s a Superb Sensation, you don’t want to miss!

- Can I upgrade your regular massage to include the HEAT~WAVE Add-On?
- The rate for the Add-On is \$____/60min, \$____/90min. and \$____ for a 2hr.

SYNERGY STONE™ MASSAGE

~Increased Revenue Potential~

Lets look at the real potential of increased revenue per Massage given. The SYNERGY STONE Massage can earn an additional \$10-35 per/Massage over your base massage rate/hr.

1) Number of Massages/Week currently given: _____

2) Additional \$ you will charge/hr. for the SS: X _____

3) Potential \$\$ of Increased Revenue/week: = _____



~Increased Revenue Potential~

Now lets look at the real potential of increased revenue per HW Add-On. The HEAT~WAVE Add-On will earn an additional \$10-15 per/Massage over your base Massage rate/hr.

1) Number of Massages/Week currently given: _____

2) Additional \$ you will charge/hr. for the Add-On: X _____

3) Potential \$\$ of Increased Revenue/week: = _____

Adding the SYNERGY STONE Massage and HEAT~WAVE Add-On to your existing menu makes good business sense. It's a Win-Win opportunity! Your clients Win with New Ultra-Relaxing Massage options. Your Massage staff Wins with new ways to give clients an Amazing Massage and earn more compensation in the process.

Clients love to be treated to New, Enticing ways to relax, unwind and de-stress. You'll retain more clients BECAUSE they know you are giving them the best possible massage experience.

Lifetime Warranty!

(Register at our Website on the Warranty Page)

We're so confident in the quality and craftsmanship of each SYNERGY STONE Massage Tool that we guarantee them for a lifetime!

SYNERGY STONES are made to last. They're a durable solid Stoneware and under normal use your SYNERGY STONES will last for decades to come. To stand behind our products, we will replace, at our discretion, defects in materials or workmanship forever. This Warranty extends to you, the original purchaser only.

In addition, each STONE is covered under a "Accidental Drop Policy". If you accidentally drop a SYNERGY STONE and it becomes unusable, we will offer you a one time replacement at 50% Off the regular single stone price, plus shipping, anywhere in the World. SYNERGY STONES are very strong but we realize accidents happen. If dropped on a hard surface or hit together with force, they may fracture just like any natural stone. Please use caution when handling or storing your SYNERGY STONES. (SYNERGY STONES damaged through wear and tear such as letting them rub against other stones, misuse, or neglect are not covered under this warranty.)

In the event that your SYNERGY STONE becomes damaged, immediately stop using it and do NOT try to repair. Simply take a photo, dispose of it properly and start a Warranty Claim by emailing us at support@synergystone.com. Provide us with the circumstances and a photo of the damaged stone. Once we review your Warranty Claim we will email you a 50% Off Code to use on our website to replace your SYNERGY STONE with a brand new item of like value. You will also receive an email from us as soon as your replacement SYNERGY STONE Tool has shipped. If we determine that your Warranty Claim does not fall within the scope of this Warranty, we will let you know what your options are to replace the damaged Tool.

We make each SYNERGY STONE with the utmost care so you can enjoy the SYNERGY of benefits for decades to come.

Sincerely, Scott Wynn and *The SYNERGY STONE Family*

